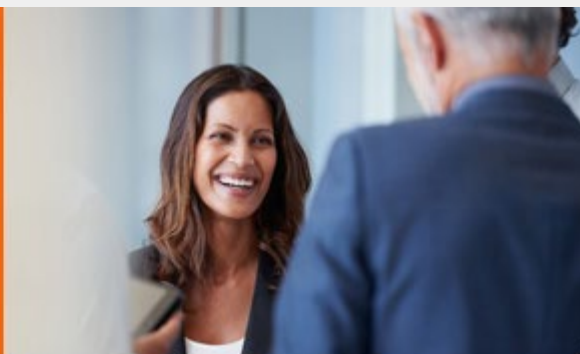


Residential Update



Interest Rates

There are no changes to our residential mortgage rates. For more information on our current interest rates, see [our introducer website](#).

Changes to Security Property Purchase Price

Where the purchase price of a security property changes following formal approval, please ensure ING is informed as soon as possible. A change in purchase price can impact various aspects of the loan, including but not limited to valuation and LMI thresholds, or the loan amount itself, which may require loan mortgage documents to be re-issued. This may delay settlement if not disclosed with sufficient time to allow for any required changes.

Most Trusted Bank in Australia

We're proud to be named the Most Trusted Bank in Australia, according to the results of the Reader's Digest annual Trusted Brand Survey published recently. Over 3,000 people were asked to rate the brands they trust the most. They scored over 70 categories of products and services across a broad range of industries.

ING took out the top spot in the Banks category, to be named Australia's Most Trusted Bank. You can view the full list of winners [here](#).

Can we help?

If you have any questions about any of the information above, please contact your ING representative for more information.

Contact us

To learn more



Visit introducer.ing.com.au



Call 1300 656 226



Important Information: Information is correct on the date of publication and is subject to change. All applications for credit are subject to ING's credit approval criteria. Fees and charges apply. Any advice in this email does not take into account you or your customers' objectives, financial situation or needs and you should consider whether it is appropriate for you or your customers. Before making any decision in relation to our products, you and your customers should read the relevant Terms and Conditions booklet and Fees & Limits Schedule available at ing.com.au. If you or your customers have a complaint please call 133 464, as we have procedures in place to help resolve any issues you, or your customer may have. Credit provided by ING, a business name of ING Bank (Australia) Limited ABN 24 000 893 292, AFSL and Australian Credit Licence 229823. You received this email as you provided ING with your email address. However, if you do not wish to receive further email communications from ING please send an email to [ING - reply@eccoms.ing.com.au](mailto:ING-reply@eccoms.ing.com.au) with "Unsubscribe" in the subject line or call 1300 656 226.

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