

Residential Update.



From **9 October 2019**, we will be reducing our 2 and 3 year Fixed Rates for Owner Occupied and Investor home loans.

Please see below for the new 2 and 3 year Fixed Rates effective from **9 October 2019**.

Owner Occupied Fixed Rates with Orange Advantage (Principal & Interest)

Principal & Interest	New Interest Rate (p.a.)	Comparison Rate (p.a.)*
2 Year Fixed Rate	2.89%	4.23%
3 Year Fixed Rate	2.94%	4.12%

Owner Occupied Fixed Rates (Principal & Interest)

Principal & Interest	New Interest Rate (p.a.)	Comparison Rate (p.a.)*
2 Year Fixed Rate	2.99%	4.25%
3 Year Fixed Rate	3.04%	4.14%

Investor Fixed Rates (Principal & Interest)

Principal & Interest	New Interest Rate (p.a.)	Comparison Rate (p.a.)*
2 Year Fixed Rate	3.34%	4.86%
3 Year Fixed Rate	3.34%	4.71%

Investor Fixed Rates (Interest Only)

Interest Only	New Interest Rate (p.a.)	Comparison Rate (p.a.)*
2 Year Fixed Rate	3.59%	5.27%
3 Year Fixed Rate	3.59%	5.16%

The interest rate table on [our introducer website](#) will be updated to reflect these changes.

Loan Switching over the phone

Did you know that existing home loan customers are able to request loan switches over the phone via our Contact Centre? These include:

- Mortgage Simplifier or Orange Advantage to Fixed rate loan
- Mortgage Simplifier to Orange Advantage and vice versa
- Repayment type from Interest Only to Principal & Interest

Where there are any other changes required (e.g. change to name, loan amount, loan term etc.), these cannot be completed over the phone. The current process would still apply in that instance.

Please note, customers will be required to have available funds to cover a switch fee (where applicable) and a loan switch will not be permitted on the day where a direct debit payment is due.

Can we help?

If you have any questions about any of the information above, please contact your ING representative for more information.

Contact us

To learn more



Visit introducer.ing.com.au



Call 1300 656 226.



For the curious: Information and interest rates are correct on the date of publication and are subject to change. All applications for credit are subject to ING's credit approval criteria. Fees and charges apply.

Any advice in this email does not take into account you or your customers' objectives, financial situation or needs and you should consider whether it is appropriate for you or your customers.

Before making any decision in relation to our products, you and your customers should read the relevant Terms

and Conditions booklet and Fees & Limits Schedule available at ing.com.au. If your customers have a complaint please call 133 464, as we have procedures in place to help resolve any issues you, or your customer may have. Products are issued by ING, a business name of ING Bank (Australia) Limited ABN 24 000 893 292, AFSL and Australian Credit Licence 229823.

Applications must be for a new loan with new security property to ING

If you apply to borrow more than 80% of the property value, you will be required to obtain Lenders Mortgage Insurance.

Fixed Rate Loans will revert to the current Mortgage Simplifier variable interest rate at the end of the fixed interest period. If your customers select a fixed rate loan, break costs may be payable if, at any time before the fixed rate expires, they (1) pay out their loan, make an additional payment of \$10,000 or more, or they make additional payments totalling \$10,000 or more in any one-year period (with the first one-year period starting on the first day of the fixed interest period), or (2) they ask us to make certain changes to their loan including but not limited to their loan type, their repayment type, their loan purpose, their fixed interest period, the security on their property, their approved loan amount, their loan term, the borrowers on your loan or any other change that requires your loan to be re-documented. They should refer to the Home Loan terms and conditions for details and contact us on 133 464 for an estimate of the break costs that may be payable by them in the above circumstances. Any additional payments or advanced funds are not available for redraw during the fixed interest period.

***Comparison rates**

The comparison rate is based on a home loan amount of \$150,000 over a loan term of 25 years. **WARNING:** This comparison rate is true only for the examples given and may not include all fees and charges. Different terms, fees or other loan amounts might result in a different comparison rate.

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