

Introducing Valocity



We are excited to announce the launch of ING's new upfront valuation portal, Valocity. This will replace our current platform VMS at the end of this month and is to be used for residential property valuations.

Valocity is a great tool that simplifies the upfront valuation ordering process at ING.

If you have not received your onboarding email from 1 April 2019, please send your name and email address to [ING](#). A new login will be sent to you within 4 business hours.

Once you have received a Valocity login, all valuation orders must be placed via Valocity. VMS can only be used for monitoring of in-flight valuation requests.

The Valocity Broker User Guide and FAQs are available [here](#).

Please take note of the following key dates:

Date	Activity
31 March 2019	Last day you will be able to track in-flight valuation reports on the VMS portal
1 April 2019	Only Valocity can be used for upfront valuation ordering

Please ensure you include the valuation ID in your loan application notes section as this will assist us in matching the completed valuation report to your application.

For more information please contact your ING representative.

To learn more



Visit introducer.ing.com.au



Call 1300 656 226.



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