

Residential Update.



Enhancement to Apply Online supporting documents

NextGen has released an upgraded version of its Supporting Documents service which has simplified the user experience in uploading documents for loan applications. A dynamic checklist will now detail the documents required for each loan application.

The benefits of the new service include:

- Highly secure transmission of documents (including no size limitations or drop out of transmission) directly into the ING loan application platform
- Provides the choice of providing more documents to enable quicker processing
- Easy upload drag and drop functionality
- Reduced timing to upload and splitting of supporting documents
- Improved turnaround times

We encourage brokers to utilise the feature to support minimised re-work on applications, allowing for quicker processing.

Introducing Everyday Round Up

We will be launching a new feature on our Orange Everyday transaction account that will allow customers to automatically round up purchase transactions and save the difference. Effective immediately, Orange Everyday customers will be able to round up everyday transactions to the nearest \$1.00 (e.g. \$3.50 to \$4.00) or the nearest \$5.00 (e.g. \$3.50 to \$5.00).

The additional amount rounded up will then automatically be transferred into a new or existing Savings Maximiser and be eligible for the applicable interest rate on these savings.

The concept, developed in conjunction with customers represents the one of many upcoming digital initiatives, all focused on helping our customers get ahead.

ING customers can visit ing.com.au/everydayroundup for more information.

Can we help?

If you have any questions about any of the information above, please contact your ING representative for more information.

Contact us

To learn more



Visit introducer.ing.com.au



Call 1300 656 226.



For the curious :Information is current as at the above date and is subject to change.

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