

Changing to ING.

We're writing to let you know that our name and logo are changing from ING DIRECT to ING. The change will be progressive, starting in August and wrapping up by the end of December 2017.



What will change?

We'll have a new web address - **ing.com.au** - and new logos on buildings, advertising and marketing material, customer emails and letters, account statements, cards and our websites including our introducer website which will change to introducer.ing.com.au in the next few months.

While email addresses will be updated with the new @ing.com.au, our old addresses will continue to work for the next 6 months at least.

What won't change?

- Be assured that the accounts and services you expect from us won't change.
- Our legal name will remain as ING Bank (Australia) Limited, and our ABN and Australian banking licence numbers will remain the same.
- Our contact numbers and office locations will remain the same.

For marketing materials

If you use ING DIRECT logos or branding, you'll need to update these to use ING only and the new ING logos. We'll send you a note advising where to find these once available.

As always, if you have any questions please contact your ING representative.

To learn more



Visit introducer.ingdirect.com.au



Call 1300 656 226.



For the curious :Information is current as at the above date and is subject to change.

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ING DIRECT

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